

Accessibility statement

This accessibility statement relates to all web content of the Careers website located at <https://careers.parliament.scot>

The Careers website is provided by [Eploy](#) on behalf of The Scottish Parliamentary Corporate Body (SPCB). We are committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone and applying the relevant accessibility standards.

We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

AbilityNet has [advice on making your device easier to use](#) if you have a disability.

How accessible this website is

This website was assessed by the Digital Accessibility Centre in June 2020 and meets the [WCAG2.1 AA standard](#).

What to do if you cannot access parts of this website

Get content in other formats

We will do our best to provide you with the content you need in a format that is suitable for you. Please get in touch.

1. Email us at humanresources@parliament.scot
2. Describe the format you need, for example audio CD, braille, BSL or large print.
3. Provide your name and email address.

We'll aim to reply within 2 working days.

Contacting us by phone

We are happy to be contacted via the Next Generation Text (NGT) service for people who are D/deaf, have hearing loss or have a speech impediment.

If you would like to contact us using British Sign Language (BSL), [contactSCOTLAND-BSL](#) gives you access to an online video relay interpreting service.

Our phone number is 0131 34 86500

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems that are not listed on this page or think we're

not meeting accessibility requirements, please contact us by doing the following:

1. [Contact webteam@parliament.scot](mailto:webteam@parliament.scot)
2. Add the web address (URL) of the page the content's on or choose the whole site.
3. Let us know your issue.
4. Provide your name and email address if you want a response, or leave this blank if you want to remain anonymous.

If you request a response, we'll aim to reply within 2 working days.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Technical information about this website's accessibility

SPCB is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Conformance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA.

The Careers website is fully conformant with WCAG 2.1 level AA.

How we tested this website

This website was last tested in June 2020. The testing was carried out by the Digital Accessibility Centre.

[Find out more](#)

Compatibility with browsers and assistive technology

The Careers microsite is designed to be compatible with the following assistive technologies:

- JAWS
- NVDA
- VoiceOver
- Android
- BlackBerry
- Chrome
- Edge
- Internet Explorer (from version 10)
- Firefox
- Opera
- Safari
- iPhone/iPad
- Microsoft Edge

Technical specifications

Accessibility of the website relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- WAI-ARIA
- CSS
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

This statement was prepared on 24 September 2019. This statement was last updated on 22 September 2020.